

### ABOUT ME

I'm passionate about affecting positive impact by applying design to improve value. With over 12 years of experience helping companies refine, grow, and maintain customers; I bring all of the required skills and processes required for product design teams to thrive. A strong healthcare background gives me deep industry expertise and positions me for success. I'm versed in rapid, quality designs and establishing rigorous design processes to produce memorable software experiences.

## CONTACT

Address 540 E Hollywood Ave, SLC, UT 84105

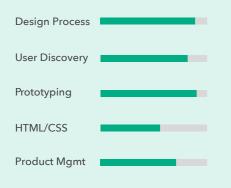
Mobile +1 (214) 223-4050

Email kevinparks214@gmail.com

Portfolio https://kevinmichaelparks.com

Linkedin linkedin.com/in/kevinmichaelparks/

## SKILLS



## HOBBIES



# KEVIN MICHAEL PARKS

Product & Experience Designer

## EXPERIENCE

| •                 | Oct 2022 - Present<br>Salt Lake City   | PRINCIPAL PRODUCT DESIGNER<br>Artemis Health by Nomi<br>• Led the design of 4+ product offerings to market   |
|-------------------|--|--|
|                   |  | <ul> <li>Mentored and managed a team of 3 designers</li> <li>Created countless, full flow &amp; hi-fi clickable prototypes</li> <li>Led countless discovery, validation, and testing sessions</li> <li>Managed design systems, accessibility, &amp; web analytics</li> <li>Drove customer value w/ business &amp; UX strategy</li> <li>Implemented circulation of the 'Voice of the Customer'</li> <li>R&amp;D for personas, journerys, and JTBD per role</li> </ul> |
| •                 | Sep 2020 - Sep 2022<br>Lehi, UT        | SENIOR UX DESIGNER<br>New U Life   |
|                   |  | <ul> <li>Created 7+ Figma prototypes of responsive web app</li> <li>Conducted over 20 customer interviews &amp; software tests</li> <li>Responsive HTML/CS/JSS web app &amp; website developed</li> <li>Develop User stories, requirements, acceptance criteria</li> <li>User Journeys defined, Design system for code &amp; visuals</li> </ul>  |
|                   | Oct 2019 - June 2020<br>Salt Lake City | PRODUCT OWNER & UX MANAGER<br>Glassboard Tech // Assure.co   |
|                   |  | <ul> <li>Led team of 4 developers/architects to produce product</li> <li>Maintained design QA, guides, and product quality</li> <li>Developed clickable prototypes &amp; demo videos</li> <li>Planned sprints and implemented SCRUM management</li> <li>In-person user testing, competitve analysis, &amp; research</li> </ul>   |
|                   | Oct 2015 - Aug 2019<br>Salt Lake City  | DIGITAL PRODUCT DESIGNER<br>Xomi, Inc - DBA Chargeback.com   |
|                   |  | <ul> <li>Designed the user experience for a high-tech SaaS webapp, conducting testing and research.</li> <li>Organized and led 3 Google Ventures week-long design sprints. Building and validating user-tested prototypes.</li> <li>Practiced user discovery, Sketch mockups, InVision prototypes, UX testing with clients and stakeholders.</li> </ul>  |
|                   |  |  |
| <b>0</b><br> <br> | 2007 - 2009<br>College Station, TX     | <b>TEXAS A&amp;M UNIVERSITY</b><br>Bachelors: Creative studies, Design, & Business Admin   |
| •                 | 2004 - 2007<br>San Marcos, TX          | TEXAS STATE UNIVERSITY<br>Communication Design   |
|                   |  |  |

# REFRENCES

#### RYAN BOJRAB

NFP, Healthcare Consultant Phone : (260) 438-7303 Email : ryan.bojrab@nfp.com JAMES TAYLOR

UX Design Manager Phone : (575) 571-2895 Email : james@meticular.co

### SCOTT STONE

Chargeback.com, CMO Phone : (801) 888-0719 Email : scott.stone@gmail.com



