



# KEVIN MICHAEL PARKS

## Product & Experience Designer



## EXPERIENCE

## ABOUT ME

I'm passionate about affecting positive impact by applying design to improve value. With over 12 years of experience helping companies refine, grow, and maintain customers; I bring all of the required skills and processes required for product design teams to thrive. A strong healthcare background gives me deep industry expertise and positions me for success. I'm versed in rapid, quality designs and establishing rigorous design processes to produce memorable software experiences.

## CONTACT

### Address

540 E Hollywood Ave, SLC, UT 84105

### Mobile

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### Email

kevinparks214@gmail.com

### Portfolio

<https://kevinmichaelparks.com>

### LinkedIn

<linkedin.com/in/kevinmichaelparks/>

## SKILLS

Design Process

User Discovery

Prototyping

HTML/CSS

Product Mgmt

## HOBBIES



## LEAD PRODUCT DESIGNER

### Artemis Health by Nomi

- Led the design of 4+ product offerings to market
- Mentored and managed a team of 3 designers
- Created countless, full flow & hi-fi clickable prototypes
- Led countless discovery, validation, and testing sessions
- Managed design systems, accessibility, & web analytics
- Drove customer value w/ business & UX strategy
- Implemented circulation of the 'Voice of the Customer'
- R&D for personas, journeys, and JTBD per role

## SENIOR UX DESIGNER

### New U Life

- Created 7+ Figma prototypes of responsive web app
- Conducted over 20 customer interviews & software tests
- Responsive HTML/CS/JSS web app & website developed
- Develop User stories, requirements, acceptance criteria
- User Journeys defined, Design system for code & visuals

## PRODUCT OWNER & UX MANAGER

### Glassboard Tech // Assure.co

- Led team of 4 developers/architects to produce product
- Maintained design QA, guides, and product quality
- Developed clickable prototypes & demo videos
- Planned sprints and implemented SCRUM management
- In-person user testing, competitive analysis, & research

## DIGITAL PRODUCT DESIGNER

### Xomi, Inc - DBA Chargeback.com

- Designed the user experience for a high-tech SaaS web-app, conducting testing and research.
- Organized and led 3 Google Ventures week-long design sprints. Building and validating user-tested prototypes.
- Practiced user discovery, Sketch mockups, InVision prototypes, UX testing with clients and stakeholders.



## EDUCATION

2007 - 2009  
College Station, TX

## TEXAS A&M UNIVERSITY

Bachelors: Creative studies, Design, & Business Admin

2004 - 2007  
San Marcos, TX

## TEXAS STATE UNIVERSITY

Communication Design



## REFERENCES

### RYAN BOJRAB

NFP, Healthcare Consultant  
Phone : (260) 438-7303  
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### JAMES TAYLOR

UX Design Manager  
Phone : (575) 571-2895  
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### SCOTT STONE

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